

Health and Wellbeing Board Paper

1. Reference information

Paper tracking information	
Title:	Palliative and End of Life Care (PEoLC) Strategy 2021-2026
Related Health and Wellbeing Priority:	<p>Living independently and dying well is a focus area under Priority One of the 10 year Surrey Health and Wellbeing Board Strategy.</p> <p>One of the key system capabilities that the Health and Wellbeing Board is committed to developing and embedding is Community Development, of note in particular:</p> <p>‘Creating a new relationship between partners and our population, co-designing and co-producing solutions to our challenges’</p>
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Sponsor:	Dr Charlotte Canniff, Surrey Heartlands CCG Chair and HWB Vice-Chairman
Paper date:	4 March 2021
Related papers	<p>Annex 1: Palliative and End of Life Care Strategy</p> <p>Annex 2: Palliative and End of Life Care Strategy Summary</p>

2. Executive summary

The Strategy sets out the collective ambitions we want to achieve across Surrey Heartlands as an Integrated Care System (ICS) to improve palliative and end of life care for our citizens.

It is now for Integrated Care Partnerships (ICPs) and local partners to work together to deliver these improvements for their local communities.

3. Recommendations

1. The Health and Wellbeing Board is asked to approve the Strategy.
2. The Chairman of the Health and Wellbeing Board will write to the chairman of the Health and Social Care Select Committee, Rt Hon Jeremy Hunt MP, to share the PEoLC Strategy and seek clarification on the Government’s plans for a central strategy and the allocation of resources to hospices.

4. Reason for Recommendations

In developing this strategy we have worked with organisations that provide palliative and end of life care, their staff, local voluntary organisations and other partners. We have also considered previous research and sensitively carried out our own insight work with individuals who are receiving end of life care and their relatives - and their experiences have helped ensure individuals and their families are at the centre of our plans to enhance end of life care.

5. Detail

In June 2019, Surrey's Health and Wellbeing Board made a commitment to identify Surrey-wide opportunities for partnership working around End of Life Care to improve outcomes for residents, as part of the new 10-year Health and Wellbeing Strategy. Dr Charlotte Canniff agreed to act as the Health and Wellbeing Board sponsor for this area, and chaired an initial roundtable meeting to discuss the current picture of End of Life Care in Surrey, and identify opportunities to join up as part of a partnership project.

The next meeting was stood down as the Covid-19 pandemic escalated, but partners continued to meet to discuss the system-wide palliative care response to Covid-19.

At this time, Vicky Stobbart was appointed as the Executive Lead for End of Life Care for Surrey Heartlands, alongside Dr Sian Jones as Clinical Lead for End of Life Care for Surrey Heartlands. They were asked to begin the development of a Strategy for Palliative and End of Life Care for Surrey.

A PEoLC Strategy Development Reference Group, with a wide range of stakeholders, met monthly to drive development of the strategy and be involved with its co-design. There was excellent engagement from all partners.

Research and engagement colleagues completed desk research and conducted interviews with families and workforce.

Digital colleagues undertook interviews with workforce, and ran a workshop, to identify digital opportunities.

All insight was used to draft the strategy.

The draft strategy (version 1.6) was presented to ICS Executive in November 2020. Feedback was received and it was revised and shared with Strategy Reference Group members for further review.

The draft strategy (version 1.11) reflects the extensive feedback received, and was approved by ICS Executive, when re-presented in December 2020. It was presented at the System Board on 17 February 2021.

We recognise that the strategy itself is detailed, so have produced a summary version (which we are also presenting today), which highlights key parts of the strategy and provides a more accessible alternative.

6. Challenges

Delivery of this strategy will need the commitment of all partners.

We will be working with our ICP colleagues to provide support and monitor progress to ensure these ambitions are realised for the benefit of our citizens.

7. Timescale and delivery plan

This is a 5 year Strategy covering 2021-2026.

We will monitor progress against specific outcomes through a range of methods including monitoring quality of care, data collection, surveys and feedback from individuals, families and staff. Specifically, an ICS dashboard for palliative and end of life care will be reported from the Palliative and End of Life Care Profiles developed by the National End of Life Care Intelligence Network: <https://fingertips.phe.org.uk/profile/end-of-life>

8. How is this being communicated?

This strategy has been co-designed with input from a wide range of partners and voluntary organisations, taking into account the experiences and insight shared by individuals, relatives, carers and local people.

A communications plan will be developed.

9. Next steps

Following approval, the strategy will be published on the Surrey Heartlands ICS, Surrey County Council and Surrey Heartlands CCG websites, and shared with partners. The intention is to develop an Easy Read version prior to publication.

It is for ICPs to determine the changes that are needed locally to deliver this strategy and agree realistic timescales for delivering these improvements for people living in Surrey Heartlands.

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